

COMPANY MISSION



Mission

"To produce on a large scale while remaining faithful to the artisan experience of fresh handmade pasta"

Surgital is an Italian company founded on the values of tradition and work ethics. The corporate mission is to offer an excellent product with a high-service content. To this end, the Company devotes energy, efforts, and continuous commitment to research and innovation.

Vision

To bring fresh pasta to tables around the world

Today, we export all over the world, and are proud to disseminate the knowledge and value of Made in Italy.

Policies: Quality for stakeholders

For us "Quality" means identifying and meeting our consumers' needs by offering a wide range of products that are "safe" for health, as well as the surrounding environment, our workers and partners, and any and all interested parties. Management is steadfastly focused on food safety, environmental protection, social responsibility, health and safety of workers and of the workplace, compliance with all applicable legislation, the continuous updating and dissemination of its core principles, monitoring objectives and system performance, making available all the human, material, instrumental and financial resources necessary to achieve the corporate objectives and defining roles and responsibilities to facilitate system implementation.

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Objectives: Sharing strategies

Management strategies

- Analysis of corporate risks and their management for the purpose of mitigating or neutralising them.
- Involvement and listening to the voice of the interested parties.
- Ensure constant training, enhancement, motivation and professional growth of people, defining roles and responsibilities.
- Technological, scientific and procedural upgrading, taking into account what is needed to achieve constant improvement of the integrated management system and food safety.
- Development of innovative and sustainable projects and products, respecting society and the environment, while maintaining constant commitment to food safety and hygiene.
- Availability of sufficient resources for the safe production and distribution of food, in order to continuously foster the improvement of site quality.
- Constant updating to reflect statutory and regulatory amendments and in compliance with agreements entered into voluntarily.
- Dissemination of the culture of quality and food safety, and continuous involvement of resources.
- Pursue the continuous improvement of a culture of food safety and quality through communication on the Zucchetti portal and on corporate screens, as well as training and personnel feedback analysis.
- Research & Development of innovative products that are of the highest quality and safe for consumers.
- Competent and trained commercial team concerning the knowledge and use of our products.

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 Create, develop and maintain a strong corporate culture through careful and timely verbal and written communication, in order to promote the Company as an optimal workplace and harvest all the benefits inherent therein.

Food Quality and Safety, and Social Responsibility

- Quality, freshness, genuineness and authenticity of raw ingredients, and steadfast refusal to use GMO products.
- Products that respect the needs of sensitive individuals.
- Processes controlled daily in an efficient and documented manner.
- Production of foods that meet the legislative requirements of health, hygiene, food safety and genuineness, and in compliance with production specifications.
- Commitment in compliance with SA8000 requirements, and their dissemination to interested parties.
- Compliance with national and international sector legislation, as well as agreements signed voluntarily by the Company, and the international instruments and their interpretations, as detailed in Section II of SA8000 (ILO conventions).
- <u>Commitment to promote gender equality as an opportunity for growth in the Company through the dissemination of a policy expressly focused upon developing an inclusive work environment.</u>

Environment

- Maintain high attention to the principles of sustainability and environmental protection.
- Environmental protection and prevention of all forms of pollution.
- Preference for the use of energy from renewable sources.

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- Promote the rational and efficient use of energy and natural resources and raw materials.
- Reduce, where possible, the impact of the corporate activities on the environment.
- Use, as far as economically possible, the best technologies available for the containment of emissions into the atmosphere, discharges into water bodies, and waste.
- Monitoring and improvement of processes for the purpose of optimising the amount of greenhouse gases emitted into the atmosphere (GHG).

Health & Safety

 Dissemination of the culture of prevention, also through communication, involvement, consultation and awareness of personnel in risk prevention and control activities.

The Policy is reviewed on an ongoing basis to ensure that employees and partners fully understand its contents and undertake to implement them, and that stakeholders are always informed of the evolution of the Company's operating context.

Management

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